

SCHEDULE

Tables of Decision-Makers

Table A – Student Grievance

Student Grievance	Informal Resolution	Stage 1 – Formal Grievance	Stage 2 – Review of Decision	Stage 3 – Appeal
Coursework	Approach the person concerned directly, e.g., Course Coordinator or other AVA CVP Student	AVA CVP Academic Program Director	AVA Head of Education	AVA Chief Executive Officer

Table B – Decisions made by the AVA

Academic Decision	Stage 2 – Review of Decision	Stage 3 – Appeal
Admission	AVA CVP Academic Program Director	Student Appeals Committee
Re-admission following exclusion for unsatisfactory academic progress	AVA CVP Academic Program Director	Student Appeals Committee
Credit for previous formal, informal or non-formal study for AVA CVP Accreditation	AVA CVP Academic Program Director	Student Appeals Committee

Exclusion for unsatisfactory academic progress	AVA CVP Academic Program Director	Student Appeals Committee
Review of Final Grade	Course Coordinator / AVA CVP Academic Program Director	AVA Head of Education
Substantiated finding and/or penalty for Academic Misconduct	<i>Proceed directly to Stage 3 – Appeal</i>	Student Misconduct Appeals Committee
Administrative Decision	Stage 2 – Review of Decision	Stage 3 – Appeal
Withdrawal without penalty (financial and/or academic)	AVA CVP Academic Program Director	AVA Head of Education
Assessment extensions (Coursework)	AVA CVP Academic Program Director	AVA Head of Education
Deferred assessment	AVA CVP Academic Program Director	AVA Head of Education
Disability adjustments	AVA CVP Academic Program Director	AVA Head of Education
Leave of absence	AVA CVP Academic Program Director	AVA Head of Education
Substantiated finding and/or penalty for Student General Misconduct	<i>Proceed directly to Stage 3 – Appeal</i>	Student Misconduct Appeals Committee