

Product Safety Recall



Do you own this product?

Animo Dog Activity & Behaviour Monitor

Dates supplied: 22 June 2022 – 20 February 2025

Why the product is recalled: The product does not comply with the mandatory standards for products containing button/coin batteries.

The button/coin batteries are not adequately secured and are accessible by young children.



The product does not include the required warning information.

Hazard: Risk of choking, severe internal burn injuries or death to young children if they gain access to the button/coin batteries and swallow them or place them inside their body.

Severe or fatal injuries can happen in 2 hours or less. Consumers may be unaware that the product contains button batteries.

- 1. Stop using the product immediately and keep it out of reach of children.
- 2. Contact MSD Animal Health (<u>AnimorecallAU@msd.com</u>) or the place of purchase to return the recalled product and arrange for a refund.



3. Consumers who received their product as a promotional gift free of charge should contact MSD Animal Health to return the product and receive a free gift in return. Each customer will be sent an Australia Post pre-paid returns satchel to the address they have provided, with a product return instruction letter telling them how to safely return the product to MSD Animal Health.



To find out more about the recall, contact MSD Animal Health at: <u>AnimorecallAU@msd.com</u>.



Purchased from: SurePetCare.Com, Aussie Pet Doors, Vet-n-Pet Direct, Puppy Concepts

PRA2025/20487

See **productsafety.gov.au** for Australian product recall information